Tivadi

Stockist Welcome Pack

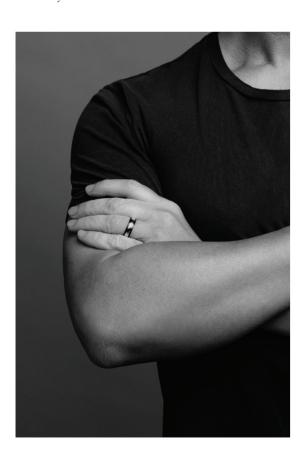


Heritage

It was a clear Aegean night in the picturesque village of Livadi where our founder, witnessed several couples declaring their eternal love to each other. Inspired by this experience in such an idyllic location we created a line of wedding bands to capture that very same eternal love that was on display that night. This design ethos is part of what makes Livadi so special.

Livadi was born out of a passion for precious metals, authenticity and the art of jewellery. We are about creativity and quality, without compromise.

All Livadi creations are completely hand finished. As miniature works of art, each Livadi piece is created by masters in their craft – jewellers who are proud to create objects of beauty and exclusivity to be enjoyed by their wearer and their descendants for many lifetimes.



Craftsmanship

In an era of mass production, Livadi stands resolutely defiant. All Livadi creations are completely hand finished. As miniature works of art, each Livadi piece is created by masters in their craft – jewellers who are proud to create objects of beauty and exclusivity to be enjoyed by their wearer and their descendants for many lifetimes.

Livadi rings are fashioned from a single piece of precious metal that means that they have no solder join. That's why Livadi rings are truly endless symbols of love.

Works of art in miniature – the design ethos that makes every Livadi piece special.

Ethical Sourcing

All Livadi products are crafted with an emphasis on sustainability and responsibility, made from certified and responsibly sourced materials.

All precious metals used in the production of Livadi creations are sourced from ABC Refinery, Australia's only independent refiner accredited by the London Bullion Market Association (LBMA), the Shanghai Gold Exchange (SGE) and COMEX. As a result of those accreditations, all precious metals used at Livadi are fully compliant with worldwide standards and conflict free. It's this commitment that makes a Livadi creation not only the best of its kind but also the most socially responsible.

All Livadi diamonds are also responsible sourced, vetted not only for their superior quality but also for their adherence to the strictest in chain of custody obligations. All diamonds that adorn Livadi pieces are guaranteed to be conflict free.

Every Livadi creation is unique and the best of its kind. Each is designed to be treasured for a lifetime and comes with The Livadi Promise.

Livadi Lifetime Promise

Livadi is committed to producing quality jewellery without compromise. As part of that commitment, every Livadi creation is supported by a lifetime replacement guarantee against faults in materials and workmanship.

Livadi Ring Size Promise

Livadi understands that finger sizes change over time. That's why if within the first 12 months of purchase, you find that your Livadi ring doesn't fit just right, Livadi will replace the ring with a brand new identical ring at your new size, at no cost.

Livadi Ring Style Promise

As people develop, so does their sense of style. Your Livadi creation should always be the ultimate expression of your personal style. That's why if you fall out of love with the design of your Livadi ring within 24 months of your purchase, simply exchange your Livadi ring for any other Livadi Series ring design to the same or lesser value, for a small fee.

Livadi Upgrade Promise

Upgrade your Livadi ring at any time within 24 months of your purchase by returning your Livadi ring to your retailer and paying the difference in price between your Livadi ring and the more expensive Livadi ring, plus a small fee.



Classic Series

A classic combination of pure style and sophistication



Craftsman Series

Luxurious materials combined with avantgarde design



Adamas Series

The definitive statement of commitment



Artisan Series

Traditional design meets modernity



Carbon Series

Technical lines and ultra-lightweight



Welcome to Livadi

Customisation

Our manufacturing capacity and state-of-theart technology allows Livadi to accommodate any individual design needs. Providing a level of customisation that is unmatched in the market.

- Select from multiple ring profiles, in addition you can choose a standard fit, comfort fit or luxury comfort fit.
- Select your client's desired ring width and thickness. The width of Livadi rings range from 2mm to 12mm and further custom widths can be requested
- · Combination of all our precious metals.
- · Custom designs from drawings, images or guidelines.

Finishing Options

Livadi offers a range of finishing options including polished, vertical matte, horizontal matte, ice matte, sandblasted, bark or hammered structure. Additionally:

- Customise the number and placement of diamonds
- Adjust our designs according to your customers' requests

Available Metals

- 8ct, 9ct, 10ct, 14ct, 18ct, 21ct and 22ct white, yellow and rose gold
- · 14ct and 18ct Grey Gold
- · Platinum950, Platinum600
- Palladium950, Palladium500
- Sterling Silver
- · Titanium, Black and Grey Zirconium
- Carbon fibre & gold, palladium, platinum, titanium, and silver

Online Stockist Access to Livadi

The integrated Palloys B2B online portal – www.palloys.com-provides current and prospective Livadi stockists with a secure and central point of call to the complete Livadi product range including wholesale pricing, ordering, sales history, invoices, announcements, education tools and more.

Delivery Time

Most Livadi orders are delivered within 1-2 weeks, Australia-wide. International orders and deliveries are also available, please enquire with your local Livadi sales representative.





Visual Merchandising

Extensive visual merchandising available to Livadi stockists.

Sleek, high-end modular Ring Displays, Sizing Kits, Ring Boxes & Retail Bags, Bridal Kits, Livadi Look Books, Counter Tablet PC Digital Displays, Counter Cards, Posters and much more.

Please contact your local Livadi sales representative for your most suitable Livadi merchandising and packaging options.

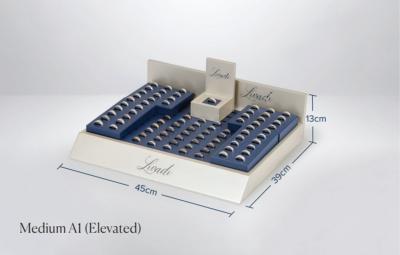
We offer a range of modular displays to suit every type of stockist and store. The stands will be fitted with our high-quality 3-micron gold and rhodium plated brass sample rings providing maximum effect for minimum outlay.

- Large: 77 x 39 x 13cm 134 Rings
- Large with Ring Selector: 77 x 39 x 13cm 127 Rings
- Medium A1 (Elevated): 45 x 39 x 13cm 82 Rings
- Medium A2: 45 x 39 x 13cm 82 Rings
- Medium B with Ring selector: 45 x 39 x 13cm 71 Rings
- Small A: 32 x 22.5 x 13cm 28 Rings
- Small B: 32 x 22.5 x 13cm 28 Rings
- \cdot Small Combination: $32 \times 42 \times 13 \text{cm} 58 \text{ Rings}$





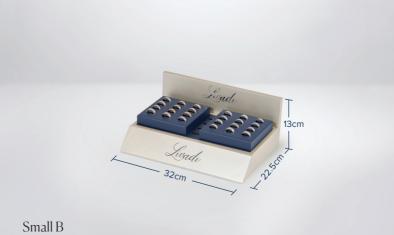


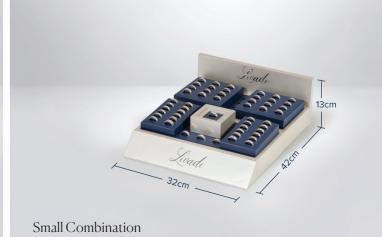












Product Packaging and Extras

Extensive product packaging and extras are also available to all Livadi stockists and their customers.

The packaging matches the high-end modular ring displays perfectly to create a uniformed experience for the customer from the selection process through to the sale and after.

Explore our luxury Sizing Kit, Gift Bag, Livadi Look Book Stand, Livadi Look Book, Authenticity and Warranty Card, With Compliments Card and Ring Packaging.

Please contact your local Livadisales representative for other product packaging and extras requests.

















Livadi Promise Terms & Conditions



To validate the Livadi Lifetime Promise. The Livadi Ring Size Promise, The Livadi Ring Style Promise or the Livadi Upgrade Promise the purchaser of the relevant Livadi creation must first register their purchase on this website within 60 calendar days of purchase with the unique warranty card provided with their purchase. The date of purchase of the original Livadi piece and not the date of any subsequent exchange is the relevant date of commencement of the relevant warranty or promise period. The original purchaser only must make the registration. No claim will be valid unless the Livadi hallmark is visible on your Livadi creation at the time of claim and the original proof of purchase is produced by the original purchaser of the Livadi creation at the time of claim.

Livadi Lifetime Promise

The Livadi Lifetime Promise covers all manufacturing defects. It excludes damage resulting from general wear and tear including but not limited to accident, scratches, missing or precious stones or plating damage. The Livadi Warranty is void where a Livadi creation is repaired, resize or altered in any way by any entity other than Livadi.

Livadi Ring Size Promise

Valid for 12 months from the date of purchase in respect of one full ring size decrease or increase as required. Ring size changes in excess of one full size will incur additional charges. The policy cannot be redeemed within the first 4 months, from the date of purchase.

Livadi Ring Style Promise

Valid for 24 months from the date of purchase.

Exchange can only occur in respect of Livadi Rings of the same or lesser value of the original Livadi ring purchase price. No refund will be made in respect of the difference (if any) between the original purchase price and the replacement value to the extent that a customer chooses to replace with a Livadi ring of lesser value. To exercise the Livadi Ring Style Promise, a small fee is payable at the time of exercise.

Livadi Upgrade Promise

Valid for 24 months from the date of purchase. Upgrade your Livadi ring at any time within 24 months of your purchase by returning your Livadi ring to your retailer and paying the difference in price between your Livadi ring and the more expensive Livadi ring, plus a small fee. To exercise the Livadi Upgrade Promise, a small fee is payable at the time of exercise.

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